



Copy to:

MS Resistances
Z.I. du Coin – Rue du Crêt de la Perdrix
42400 St Chamond
FRANCE

Dealt with by
Fredrik Mellebråten

Date
2011-04-20

Our ref.

Attention

Your date

Your ref.

Letter of satisfactory co-operation

This letter is written with the purpose to express the appreciation of the long-term relationship between ABB AB/High Voltage Components/Capacitors, hereafter called ABB, and MS Resistances.

Over the past decade, ABB has regularly purchased Filter Resistors from MS Resistances for our Harmonic Filter business all over the world. We find them to be a reliable partner, both in terms of quality of the products as well as in terms of commercial and technical support.

With regards to product quality, we have rarely noticed any problems, but if they would occur, we would always be confident that MS Resistances would give the necessary support to correct the problems.

With regards to support, we find MS Resistances to have a customer focused staff, always giving fast responses to any question raised. MS Resistances is also “adaptive” and “learning”, meaning that they learn and implement the specific requirements and needs from ABB and our customers. Often MS Resistances has already prepared a document before it's requested by us.

With best regards,

ABB AB/High Voltage Components/Capacitors
Order & Contracts

Fredrik Mellebråten
Project Manager

ABB AB

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